

Memorandum

Date April 10, 2026

To Blodgett Hospital Team Members

From Matthew Brinkman, Vice President, Security Services

Cc Luke Thomas, Manager, Security Support Services

Subject Blodgett Shuttle Services – Improvements Underway

We know parking and commuting changes can impact your day, especially as you care for our patients. Thank you for your patience as we have adjusted the temporary shuttle operation supporting the Blodgett hospital parking ramp project. Improvements are already underway following this week's launch to reduce travel times and better support shift changes for our team members.

What's changing and improving

Parking availability and shuttle capacity

- All offsite parking lots are now open and available.
- Michigan Street lots (contingency lots) will no longer serve as overflow parking, helping streamline parking and shuttle operations.
- A fifth shuttle bus is being added as soon as possible, as early as Monday, to improve reliability and reduce waiting times.

Improved shuttle routes

New routes have been established to minimize delays and balance demand:

- One bus will take the Calvin lot
- One bus will take the Michigan Street lots
- Three buses will take the Aquinas/Circle Theatre, Brown and Mayflower lots (the Robinson route)

Once capacity is reached on the Robinson route, shuttle resources will be reallocated to areas with the greatest need.

After performance stabilizes, the planned steady state routing will be:

- One bus at Calvin
- Two buses on the Robinson route
- One bus for Michigan Street lots
- One looping bus supporting overall coverage

Clear shuttle identification

To make the post-shift trip easier, buses will be clearly labeled:

- **A** = Aquinas/Circle Theatre
- **B** = Brown

- **C** = Calvin
- **M** = Mayflower
- **T** = Third Reformed
- **O** = Overflow

Enhanced signage and wayfinding

- Parking signs are being improved to clearly identify full lots and guide team members to the next available location.

Technology enhancements and onsite support

- New shuttle and parking technology is being finalized to support improved routing and coordination. We will share details and rollout timing as soon as it's ready for use.
- Five team members are now actively supporting parking and shuttle operations.
- Security services is assisting with parking management at the Aquinas/Circle Theatre lot and conducting routine drive-throughs to enhance team member safety.

Additional resources

- [QR codes for directions](#) to each lot are available.
- A comprehensive [FAQs document](#) is also available to help answer common questions.
- If you don't see your question addressed, please email parking@corewellhealth.org.

Thank You

We appreciate your patience as we continue to refine parking and shuttle operations. Your feedback helps us balance safety, efficiency and the needs of both patients and team members as this long-term parking ramp investment moves forward. Thank you for all that you do — every shift, every day.